



# ISE Logik

*North America*

## Limited Adhesion Warranty for Concrete Coating & Slab Covering Installation Systems

**Project:** Project Name  
Project Address  
City, State, ZIP

**General Contractor:** Company Name  
Street address, City, State, ZIP  
Attn: point of contact  
[pointofcontact@companyname.com](mailto:pointofcontact@companyname.com)  
P: 888.123.4567

**This Adhesion Warranty Covers:**  
Reviewed Adhesive  
Reviewed Primer  
Reviewed Thinsset  
Reviewed Cementitious Patching, Leveling, Skimming Compound

**Effective Date:** **Day of Install**

Dean E. Craft  
Chairman & CEO

## **ADHESION WARRANTY COVERAGE: ISE LOGIK North America**

ISE Logik North America ("company"), subject to the terms and conditions set forth below, and in addition to its standard MVRA 900 lifetime warranty of reducing concrete moisture vapor emission (MVE) from the concrete itself to a point below the critical level for directly adhered materials, beginning from the date of substantial completion (or the effective date annotated on the project specific warranty, whichever is greater), further warrants and guarantees that materials designed for direct application to properly prepared concrete surfaces will not fail under normal usage to adequately bond to the MVRA 900 treated concrete for a period equal to the applicable warranted performance period of the directly adhered material. This limited warranty covers only adhesion failures between the directly adhered material and the surface of the MVRA 900 treated concrete and is in effect when the MVRA 900 admixture product and any subsequent concrete coating and/or covering are installed in complete accordance with their respective Technical Data Sheets, **to include but not limited to adhesive bond tests prior to full adhesive/coating product installation**, but with the express exclusion of field moisture testing per ASTM F1869 or ASTM F2170 which are not required for either the ISE Logik North America MVE lifetime warranty nor the ISE Logik North America adhesion warranty. If conducted, ISE Logik warrants up 100% RH per ASTM F2170 and up to 25 pounds MVER per ASTM F1869.

### **YOUR EXCLUSIVE REMEDY**

In the event there is an adhesive bond claim *prior to full concrete coating and or slab covering* between the MVRA 900 treated concrete and the directly adhered material within the applicable warranted performance period of the directly adhered material, the sole and exclusive remedy of the project owner or their representative, including, but not limited to, claims alleging breach of warranty, negligence, strict liability or otherwise, is the **labor and materials required to either mechanically profile the affected concrete surface area, or to apply a suitable primer or other bond-enhancing agent, and/or to apply a suitable cementitious underlayment compatible with the specified coatings and slab covering systems at the sole discretion of ISE Logik North America**. In no event shall ISE Logik North America nor its successors be liable for any special, incidental, consequential or punitive damages, including loss of profit, business interruption, property damage, economic loss and personal injury. Any and all disputes or claims arising out of the use of the MVRA 900 product or relating to the provisions of the warranty must be arbitrated utilizing the services of a neutral dispute resolution service upon which the project owner and ISE Logik North America agree, or if they cannot agree, then the services of a nationally recognized arbitration association will be solicited.

### **FILING A CLAIM**

To file a claim under this warranty, the project owner or their representative must contact ISE Logik North America directly, in writing, within 30 days of the discovery of the alleged concrete moisture vapor emission issue and before expiration of the project specific warranty. ISE Logik North America reserves the right, without any obligation, to physically inspect, obtain samples and perform testing in the area where the warranty claim occurred, or to engage the services of independent certified third party testing agencies to perform those functions on behalf of the company. In order to perform, or have performed, the site specific services described above, the project owner consents to total access for such services, upon a mutually agreed upon schedule of work and with the intent of minimal disruption to the facility. Further, the owner agrees to compensate ISE Logik North America for those services and all related costs of the company if the claim is invalid under this warranty. ISE Logik North America must receive and be permitted to evaluate any claim against this warranty prior to any repair work being performed; failure to do so would render this warranty null and void. For the most recent information regarding our product, warranty and associated technical information, please refer to our website at: [www.iselogik.com](http://www.iselogik.com).

### **EXCLUSIONS FROM WARRANTY COVERAGE:**

ISE Logik North America shall in no way be responsible for any claims arising from structural failure; failure of other building systems design or components; inadequate sub-base preparation; damages caused by acts of nature ("acts of God"); inadequate subflooring, or improper subfloor preparations (field moisture testing excluded) failure to adhere to the reviewed mix design; improper dosing; non-compliance with applicable building codes and regulations; air leakage leading to roof system moisture gain and subsequent failure; failure to adhere to standard concrete industry practices in regards but not necessarily limited to batching, delivery, placement, curing and/or finishing; other concrete additives; contaminants in the concrete; cracks, joints or voids resulting after the product introduction; lack of an ASTM E1745 compliant vapor retarder installed directly below/in contact with the slab on ground per ASTM E1643 and ASTM F710; or failure to comply with our product literature. Further, ISE Logik North America is not responsible for any claim arising from failure to follow project specifications and documents as well as any incompatibility between the various components of the specified and installed final concrete finishes. ISE Logik North America shall be entitled to all costs to include but not limited to incidental expenses, legal fees, expert consultant review, and travel in defending this last clause against purchaser, project owner, individual claimant and their organization, and others as appropriate. It is expressly understood that purchaser of MVRA 900 acknowledges that the company is not responsible or liable under any circumstances for using the MVRA 900 product in mix designs that have not been previously reviewed and approved by ISE Logik Industries.

### **YOUR LEGAL RIGHTS:**

EXCEPT FOR THE LIMITED WARRANTIES SET FORTH HEREIN, ISE LOGIK NORTH AMERICA EXTENDS NO OTHER WARRANTIES OR GUARANTEES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ISE LOGIK NORTH AMERICA HEREBY DISCLAIMS ANY OTHER WARRANTY OR GUARANTEE UNLESS EXPRESSLY AUTHORIZED, ENDORSED IN WRITING AND SIGNED BY AN OFFICER OF ISE LOGIK NORTH AMERICA.

ISE Logik Industries MVRA 900 and any subsequent concrete coating and/or covering must be installed according to their respective Technical Data Sheets (with the exclusion of field moisture testing per ASTM F1869 or ASTM F2170). Account must be paid in full before project specific adhesion warranty is issued.